A better way to start Specialty Therapy

Only 38 percent of retail pharmacies are confident they can fill specialty medication prescriptions in a timely manner.1

Why?
Retail pharmacies often don’t stock many specialty medications, and the filling process can be confusing or overwhelming, especially to new patients. Many delay or abandon treatment at their first attempt.

Specialty Connect™
A unique service offered by CVS Health simplifies access to specialty pharmacy. Here’s how it works:

Patients drop off a prescription at a CVS/pharmacy.
It is automatically routed to CVS/specialty™.

Patient chooses in-store pick-up* or home delivery.**
And they get personalized support from the specialty pharmacy, which includes...

Prior authorization completion
Help with insurance claims and financial assistance
24/7 support from clinicians who specialize in helping patients with the same condition

Patients using Specialty Connect improved on 2 important indicators

In a review of pilot program results, the CVS Health Research Institute found that patients using Specialty Connect did better on two important indicators than a control group.1

17.5 percent more likely to refill their first prescription
11.4 percentage point improvement in medication adherence

96 percent of Specialty Connect users value being able to choose how they receive their medication.2 In the pilot, more than half chose to have their medication delivered to their local pharmacy.

From research to reality
Specialty Connect provides both convenience and support for patients with challenging drug regimens, helping them stay adherent and get the full benefit of these expensive therapies. That’s good for patients, providers and payors.

Specialty Connect
Now available at more than 9,500 CVS/pharmacy locations, has provided this support and improved convenience to over 100,000 patients

2. CVS/caremark, Specialty Connect Dashboard, November 2015.

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*In-store pick up is not available in Arkansas, Oklahoma and West Virginia. Some states require first fill prescriptions to be transmitted directly to the dispensing specialty pharmacy. Other restrictions may apply. **Other states may not participate. For more information about Specialty Connect, please contact your provider or call 1-800-994-8959.

Discover more: www.cvshealth.com