

Building a Healthier World

2017 Corporate Social Responsibility Report Snapshot

"Health care is personal. That's why the people we serve drive every decision we make. Everything we do at Aetna starts with our values – a clear, strongly held set of core beliefs that reflect who we are and what you can expect from us. Our values carry through our thoughts and actions every day, inspiring innovation in our products and services, and driving a relentless commitment to excellence in all we do."

– Mark T. Bertolini, Aetna Chairman and CEO



Building a Healthier Community

"We want to see the conversation about health not be just about blood pressure and whether someone had a stroke but include the kinds of things in a community that can help address these kinds of issues. Twenty years from now, we hope to see more linkage between social determinants of health and healthier communities."

– Garth Graham, MD, MPH, President of the Aetna Foundation



\$2 million in grants to **23 nonprofit organizations** across the U.S. in 2016 that are improving health indicators



Announced **multi-year partnership with U.S. News & World Report** to evaluate community health across the U.S.



\$1.5 million in prizes to **50 cities & counties** improving health in their communities



\$1.8 million to organizations that support military and veterans' causes



\$6 million to nonprofits in **select states** dedicated to fighting the opioid epidemic



Matching student loan payments up to **\$2,000/year**

\$489 million in grants and awards

945,000 hours

spent volunteering by Aetna employees, retirees and directors

\$4.9 million

in matching grants

1,350+ initiatives

supported millions of consumers through community-related activities

\$1 million

in funding to communities impacted by disasters

Striving for a Safer, Cleaner Environment

We want to provide the type of safe, clean working environment that enhances the health and well-being of our coworkers and neighbors.



5.9+ million gallons of gasoline saved



11+ million-kilowatt hours electricity avoided



51+ million gallons water conserved



1+ million tons recycled



62+ thousands metric tons CO₂e emissions prevented

Creating a Healthier World from the Inside Out

Aetna's people – how they collaborate and innovate – are helping to move our company closer to the goal of building a healthier world, community by community.



Two-thirds of Aetna employees are women



Raised the minimum base hourly wage for its U.S. employees to

\$16 an hour

One-third are people of color



and launched an enhanced medical benefits program to help lower out-of-pocket health care expenses for some of its U.S. employees



11 percent self-identify as LGBTQ

Launched a new Student Loan Repayment Program to help recent college graduates reduce their education loan debt and build their financial stability, matching employees' U.S.-based student loan payments

5 percent self-identify as having a disability

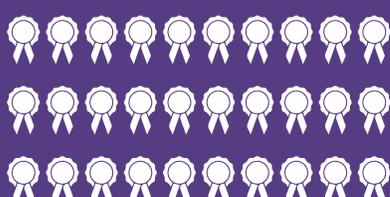


up to \$10,000 for qualifying loans.

Awards

Received **30 awards**

for supplier diversity, sustainability, diversity and veteran employment



For more information, visit Aetna.com