In the face of incredible challenges, CVS Health® emerged from 2020 a stronger, more resilient company, better positioned to improve health care for the millions of people who depend on us.

We set bold new goals for each pillar of our long-term corporate social responsibility strategy, Transform Health 2030, to guide our actions, investments and impact over the next decade. And made progress within each key area of focus throughout 2020.

2020 CSR Highlights

Healthy People
Transform Health 2030 Goal: Provide 55 billion health care interactions to individuals

- 10M+ COVID-19 tests administered
- ~20K E-Clinic visits provided, representing an increase of 400%
- ~1.2K stores offering COVID-19 vaccines across 29 states and Puerto Rico

Healthy Business
Transform Health 2030 Goal: Invest more than $83 billion in inclusive wellness, economic development and advancement opportunities

- $3B spent with small and diverse Tier I suppliers, and $1.5 billion with diverse Tier II suppliers
- $600M committed to address inequities faced by Black people and other historically disenfranchised communities
- 22K+ individual colleagues participating in one of our 15 colleague resource groups

Healthy Community
Transform Health 2030 Goal: Commit more than $1.5 billion in social impact investments to build healthier communities

- $50M contributed in philanthropic support related to our COVID-19 response
- 1.6M meals served in collaboration with nonprofits across the country
- $6.6M+ donated by colleagues in value of volunteerism

Healthy Planet
Transform Health 2030 Goal: Reduce our environmental impact by more than 50 percent

- 104M+ digital receipts provided to CVS Pharmacy® customers

- Restated our science-based emissions reduction targets to align with guidance from the Paris Agreement

Commitment to replacing single-use plastic straws, plastic cutlery and Styrofoam cups, plates and bowls with sustainable alternatives

Unless otherwise noted, figures are as of December 31, 2020.

*As of March 11, 2021