CVS Health Supplier Diversity Program Overview

CVS Health's Supplier Diversity program, established in 2000, actively seeks diverse suppliers of products and services to meet our direct and indirect needs. One of our primary means of recruiting and identifying diverse suppliers is through active participation and membership with nationally recognized advocacy groups. The program is designed to complement our commitment to providing outstanding service to our customers and to recognize the critical role diverse suppliers have in our continued success.

At CVS Health, our Supplier Diversity Program helps us identify diverse suppliers of products and services that support the needs of our customers, clients, and colleagues. This program exemplifies our company's commitment both to sound business practices and to the communities we serve.

Our Supplier Diversity Program embraces Minority-and-Women-Owned Enterprises (M/WBEs), Veteran and Disabled Veteran Business Enterprises (V/DVBEs), Small Business Enterprises (SBEs), Disability-Owned Business Enterprises (DOBEs), Disadvantaged Business Enterprises (DBEs), Historically Underutilized Business Enterprises Zones (HUBZone), and Lesbian, Gay, Bisexual and/or Transgender Business Enterprises (LGBTBE). As part of this program, we have a Diverse Retail Pharmacy Initiative that encourages diverse-owned, independent retail pharmacies to become part of our network.

Diverse suppliers provide outstanding service and effective solutions in helping us achieve our company mission to "take on many of the country's most prevalent and pressing health care needs by understanding and acting on what consumers want and need — personalized, people-centered care that treats them like a human being, not a number." We recognize that this program is essential to the continued growth, development, and success of our company because by doing business with diverse suppliers, we help to generate revenue for those businesses which provides them the means to hire additional resources, creating jobs and income for their employees and thus impacting the communities served.

Our Supplier Diversity Program consists of two tiers. Tier I focuses on monitoring our purchases to help ensure we have diverse suppliers providing quality goods and services. Tier II takes the program to a new level by monitoring our large, valued suppliers to help ensure diverse suppliers are included in their supply chains. This two-tiered program further demonstrates our commitment to both the use of diverse direct suppliers and to doing business with suppliers who are embedding diversity in their own supply chains.

Corporate Supplier Diversity partners with CVS Health business units as advocates for the integration of supplier diversity into strategic procurement activities. In addition, we partner with national organizations to identify and develop diverse businesses and emerging entrepreneurs to strengthen the business communities we serve. Organizations such as:

- National Minority Supplier Development Council NMSDC
- Women's Business Enterprise National Council WBENC
- Disability:IN
- National Gay and Lesbian Chamber of Commerce NGLCC
- United States Hispanic Chamber of Commerce USHCC
- United States Pan Asian American Chamber of Commerce-USPAACC
- National Veteran Business Development Council NVBDC

Diverse suppliers can also register through our online portal, <u>www.cvshealth.supplierone.co</u>, which allows us to consider diverse suppliers in all sourcing and procurement opportunities and also helps facilitate the tracking of supplier certification and capabilities. To learn more about our program, please visit is at: <u>https://cvshealth.com/supplierdiversity</u> or email us at <u>SupplierDiversity@CVSHealth.com</u>.